



Customer:
PCC 45

System:
Underground Water
Main

Problem



This water main burst in the middle of January during -30 degree weather. The property even made City TV news as the homeowners were without water as soon as the break happens.

Solution

R&G was dispatched on a weekend to tackle this torturing project. After every repair the pipe would burst again in another spot downstream of the original break. The R&G crew spent countless hours in -30 degree using torches to heat their tools and prevent freezing. Eventually the continuous breaks stopped happening and the roadways were restored and all organized under the R&G management team.



How did we do?



During this nightmare and -30 degree wind-chill, R&G/CPL promptly addressed our water main break. During the course of the repair the R&G plumbers organized the site accordingly and took care of all the phone calls and contractors coming in and out. They managed to save the owners from having to go for weeks without water, I highly recommend R&G for you emergency service water main repair”

Pat Delia | Property Manager – PCC#45

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